

A photograph of a sunlit forest floor covered in bluebells, with two large trees in the foreground. The sun is low in the sky, creating a warm, golden glow and long shadows. The bluebells are in full bloom, covering the ground in a dense carpet of purple. The trees have thick, textured bark and their branches are silhouetted against the bright sky.

The Collection

*We offer a large range of coffins, flowers, remembrance jewellery and
memorials to suit the unique needs of every family.*

*From veneered coffins, solid wooden coffins through to environmentally
friendly and personalised coffins; traditional family crosses and coffin
sprays; natural stone and granite memorials, we hope to be able to fulfil
everyone's requirements.*

ERNEST HEAL

FUNERAL DIRECTORS
LIMITED & Sons

Introduction

Our brochure provides a small amount of information that we hope will prove valuable in the coming days, however our staff are here to personally help, guide and provide support on all matters relating to the funeral.



Registration and Tell Us Once Service

When a death can be certified by a medical practitioner, the registration should take place within 5 days.

You will need to book an appointment to register the death in the county where the death occurred.

If you use a different register office, the documents will be sent to the office in the area where the person died before they are issued to you. This means that there can be a brief delay.

Who can register a death?

- A relative
- A person present at the time of the death
- An occupant of the house where the person died
- The person making the funeral arrangements

Most deaths are registered by a relative. The registrar will allow another person to register if relatives are not available.

What the registrar will require:

- The medical certificate of cause of death issued by a doctor
- Birth certificate
- Council tax bill
- Marriage certificate
- NHS Medical Card
- Proof of address (from utility bill)

Should you use the 'Tell Us Once Service' you will require the following additional documents:

- National Insurance Number
- Driving Licence Number

- Vehicle Registration Number
- Passport Number
- Details of any benefits the deceased was in receipt of
- Details of any council services such as blue badge

The registrar will provide you with a telephone number and unique reference number that will enable you to use the Tell Us Once service online or by telephone.

The registrar will need to know the following information:

- The person's full name and date of death
- Any previous names used (e.g. maiden name)
- The person's date and place of birth
- Their last address
- Their final occupation
- The full name, date of birth and occupation of surviving spouse
- Whether the deceased was in receipt of a state pension or any other benefits

Documents you will be given:

- A certificate for burial or cremation (also known as the **green form**)
- A certificate of Registration of Death (form **BD8**)
- Certified copies of the entry in the register (fee applicable)

Deaths reported to H.M. Coroner

Deaths reported to HM Coroner are usually when the death is sudden, unexpected, unnatural or where the cause of death needs further investigation.

We will be able to keep you informed of what is happening and explain registration procedures dependent upon your circumstances.

Bereavement Benefits

Social Fund Funeral Expenses Payment Form **SF200**.

Who can claim?

You can get help towards the cost of the funeral if you meet the following conditions:

You or your partner are getting one of the following qualifying benefits;

- Universal Credit
- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Pension Credit
- Housing Benefit
- The disability or severe disability element of Working Tax Credit
- Child Tax Credit
- Support for Mortgage Interest Loan

You can also apply if you or your partner are waiting to hear about the a claim for one of these benefits or payments. We use partner to mean:

- A person you live with who is your husband, wife or civil partner
- A person you live with as if you are a married couple

Bereavement Support Payment

Form **BSP1**

Who can claim?

You could get **Bereavement Support Payment** if at the time of death;

- You are under State Pension Age
- You were married to and or in a Civil Partnership with person who has died
- Your husband, wife or civil partner has paid enough National Insurance contributions
- You ordinarily lived in the U.K.

Claims must be made within **3 months** of the death of your husband, wife or civil partner. If you leave the claim longer, this will impact on the number of payments and the eligibility for any lump sum payment.

Help with the cost of a funeral may be obtained through the Social Fund. The amount payable is unlikely to cover the cost of the complete funeral.

Should you intend to make an application for financial assistance through the Department of Work and Pensions, this is a private arrangement and in all circumstances you will be responsible for payment of our account.

Our commitment Part of the Community

As your independent family funeral director; we are proud of our long history of personal service to local communities. We know and appreciate local customs and expectations as we have served the locality for many years.

Not only are we very proud of our long history, we endeavour to meet your current needs by building a relationship of trust through our long term commitment to the community.

When your family suffers the loss of a loved one, it can be comforting to know your funeral director. We take every effort to create the kind of personal relationships which lead to an individual, sensitive service.

Our Services

When you entrust us with making funeral arrangements we provide advice, options and guidance to enable you to create a funeral that is individual to your loved one.

We will provide advice on registration and coroners procedures, liaise with all necessary third parties such as nursing homes, hospitals, doctors, clergy or civil celebrants, crematoria or burial authorities, printers, florists, musicians, newspapers or caterers.

All of the arrangements that we undertake are both verbally confirmed and confirmed in writing with a full written estimate of our own fees and those that will be payable on your behalf.

Charitable Donations

You may choose to support a charity in lieu of flowers. We are able to place a donations box at the ceremony venue, receive donations payable to our donations account through the post or additionally we can create a beautiful online tribute to your loved one that enables family and friends to give donations via our website. This is your own special memorial website in tribute to your loved one, where you can share memories, thoughts, stories with family and friends as well as light virtual candles, add music, photos and video.

Donations can be received for any UK registered charity using major credit cards. The service also has the benefit of integrated Gift Aid processing, thus maximising your generous donation.

SAIF Care, our commitment to you at a time of need

As part of our commitment to caring for bereaved families, Ernest Heal & Sons Funeral Directors have teamed up with the National Society of Allied and Independent Funeral Directors (SAIF) to offer further support and advice to people experiencing grief.

As a member of the trade association, SAIF Care allows us to provide our clients with exclusive access to a free bereavement care helpline and an online chat service, both of which are staffed by trained bereavement specialists.

The SAIF Care team is there to offer a listening ear and give reliable information about a range of help and services available near you.

For more information on SAIF Care visit:

www.ernest-heal.co.uk/bereavement-support/.





The Minster

An elm effect coffin with red beech mouldings, highly lacquered and fitted with plated mountings, inscribed nameplate and simply furnished interior.

The Westminster

An oak veneered coffin with panelled sides finished with gloss lacquer, plated mountings, inscribed nameplate and taffeta furnished interior.



The Regent

An oak veneered coffin with panelled sides and raised lid finished with gloss lacquer, plated mountings, inscribed nameplate and a fine quality furnished interior.

The Westminster
(Wood bar)

An oak veneered coffin with panelled sides finished with gloss lacquer, wooden mountings, inscribed nameplate and taffeta furnished interior.



The Regent
(Wood bar)

An oak veneered coffin with panelled sides and raised lid finished with gloss lacquer, wooden mountings, inscribed nameplate and a fine quality furnished interior.



The Severn

A solid mahogany coffin with panelled sides and ends, raised lid finished with gloss lacquer, metal plated mountings and inscribed nameplate. All completed with a fine quality fully furnished interior.



The Sovereign

A solid oak coffin with panelled sides, raised lid finished with gloss lacquer, metal plated mountings and inscribed nameplate. All completed with a fine quality fully furnished interior.

The Last Supper

A solid larch coffin with ornately carved sides and ends, shaped and carved lid, gloss lacquered and furnished with superior plated mountings. All completed with the finest quality satin linings and trim.





The Monarch

A solid oak casket with panelled sides and ends, solid oak corner posts, double oak mouldings, a hinged raised lid finished in gloss lacquer and fitted with superior plated mountings and inscribed nameplate. All completed with the finest quality satin frill.



The President

A light oak veneered casket with double oak mouldings, a raised lid finished in gloss lacquer and fitted with superior plated mountings and inscribed nameplate. All completed with a quality frill.



The Willow

A traditionally shaped coffin woven in the finest Somerset willow with either the choice of natural buff or weather beaten gold colour with either hemp or willow handles and inset with coloured bands of your choice.



The Curved Willow Eco Pod

An unconventionally shaped coffin manufactured from European willow.

The Polish Willow

An imported willow coffin manufactured in Poland. The coffin is handcrafted using traditional methods and comes with natural fitted cotton liner and underside runners.



The Bamboo

A traditionally shaped coffin hand made from sustainable material that regenerates in less than two months.



The Bamboo Lattice

A distinctively patterned coffin constructed of two layers of woven bamboo.

The Framed Bamboo

A traditionally shaped framed woven bamboo coffin produced from quickly replenishable materials.





The Water Hyacinth

Produced from one of the fastest growing aquatic plants known, *The Water Hyacinth* coffin is woven to produce an aesthetically pleasing choice. Available in traditional or rounded shapes.



The Water Hyacinth

(With curved end).



The Banana Leaf

The *Banana Leaf* coffin is manufactured from hand woven ropes produced from the banana plant. The product is extremely strong yet soft to touch. Another beautiful alternative that is available in traditional or casket shape.



The Banana Leaf

(Casket shape).



The Pandanus

Available in traditional or curved end shape. The coffin is manufactured with a rattan frame and natural pineapple fibre rope handles.



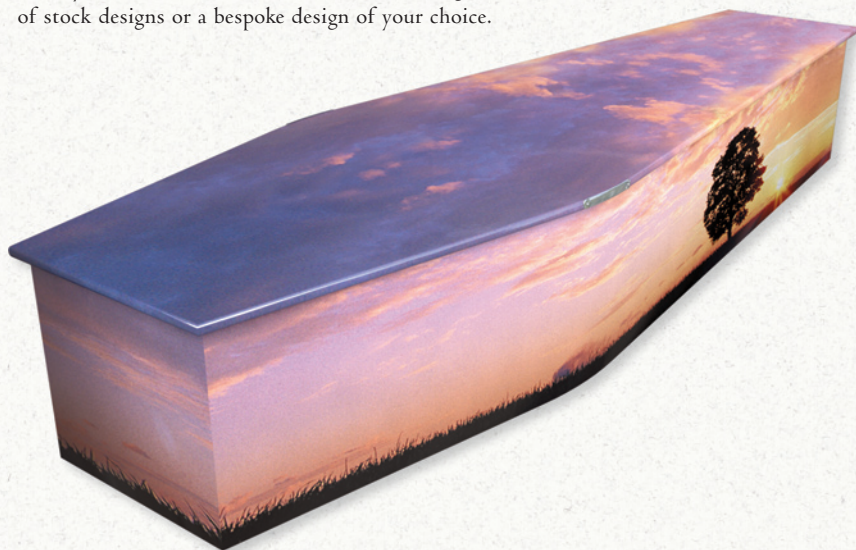
The Pandanus Rounded

(Curved ends).



Picture Coffins

A range of picture coffins produced in cardboard or medium density fibreboard that can be chosen from a huge selection of stock designs or a bespoke design of your choice.









The Radnorshire

The Radnorshire is a pure British woollen coffin hand made in wool, supported on a strong recycled cardboard frame.



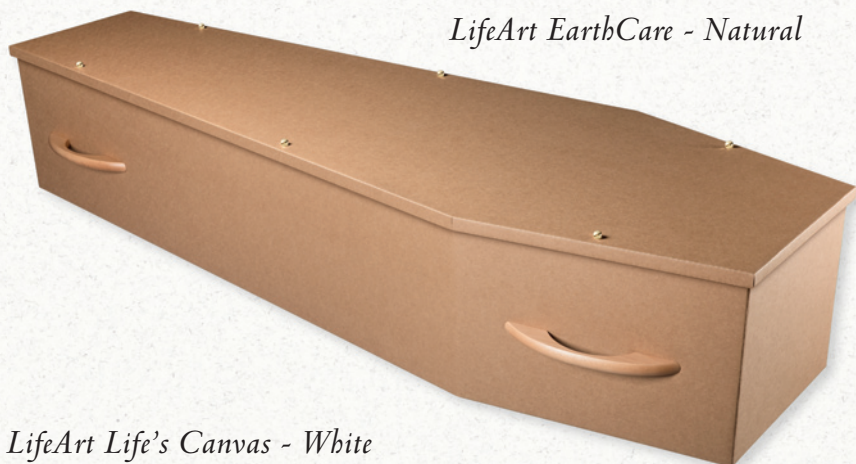
The Glade

A solid pine coffin with plain lid and sides with crafted biodegradable pine handles to match. Polished or unpolished.

LifeArt

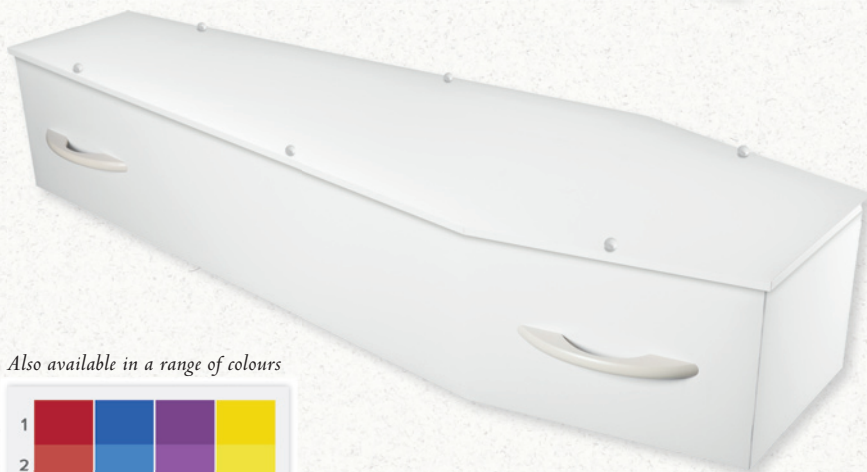
LifeArt Coffins

LifeArt coffins are low carbon footprint, locally manufactured from wood fibre sourced from suppliers accredited by sustainable forestry programmes and contain a mix of virgin, recovered and recycled fibre.

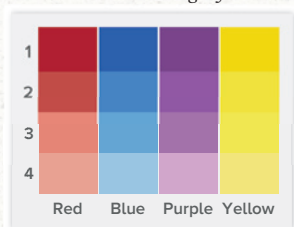


LifeArt EarthCare - Natural

LifeArt Life's Canvas - White



Also available in a range of colours





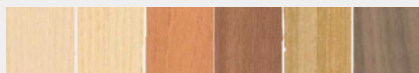
LifeArt Heritage Timber - Oak



LifeArt Heritage Timber - Mahogany



Also available in a range of wood effects



Ash Birch Cherry Jarrah Maple Walnut

LifeArt Collections - Sweet Lillies



LifeArt Collections - Golden Sunset



LifeArt Collections - Tranquil Lake



LifeArt Collections - Bright Blooms



Clifton Ashes Casket

The Clifton solid oak Ashes Casket with inscribed nameplate is available in a standard size (or larger size to accommodate the cremated remains of two persons).

A traditional casket accepted by churchyards and local authority cemeteries.



Daisy Urns

A chest-style Urn suitable for interment or long-term retention of cremated remains.



Woven Urns

The Banana or Water Hyacinth cremated remains caskets that are suitable for both natural or conventional burial.



The Water Hyacinth woven urn.



The Banana woven urn.

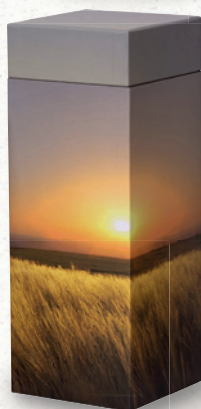
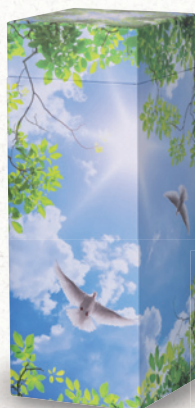


Urns

A large selection of various sized urns available in wood, porcelain, brass, fibreglass, granite and biodegradable materials.



Scatterpods (rectangular)



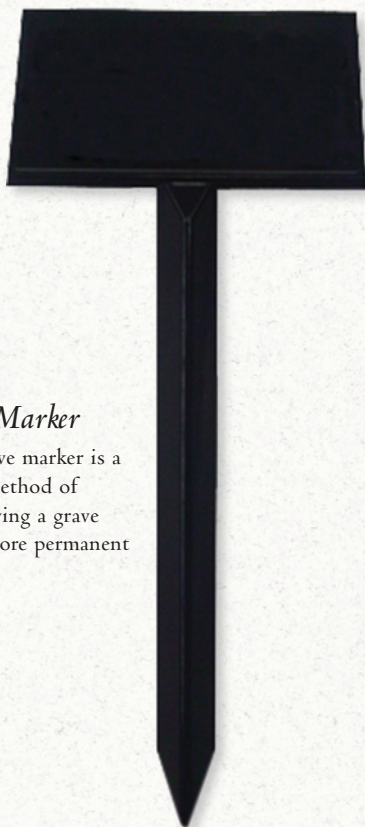
Scatterpods (cylindrical)





Oak Cross Marker

A very traditional 3 foot oak cross marker. A most appropriate method of temporarily identifying a churchyard grave prior to placement of a permanent memorial. The marker is also permissible in some municipal cemeteries.



Plastic Grave Marker

The 10" plastic grave marker is a simple, economic method of temporarily identifying a grave whilst planning a more permanent memorial.

Floral Tributes

A selection of floral tributes available from a much larger range.



Floral Tributes

Coffin sprays and
hand-tied sprays in
various sizes.



Floral Tributes

Hearts and pillow tributes in a variety of colours.



Ashes into Glass

Ashes into Glass Jewellery

A selection of hand-crafted jewellery available in gold or silver with various coloured stones created from your loved one's cremated remains.





EST **R** 2008
RECOLLECTIONS
• BESPOKE JEWELLERY •

Beautifully crafted jewellery and keepsakes created in silver or gold with bespoke designs giving everyone the opportunity to carry a small piece of someone they love with them.





Headstones and Cremation Memorials

A small selection of memorials available from a comprehensive range.





Ernest Heal & Sons Funeral Directors
Broadwell, Coleford
Telephone: 01594 832159
Email: info@ernest-heal.co.uk
www.ernest-heal.co.uk

Ernest Heal & Sons Funeral Directors
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