MANDATORY INFORMATION 2026

TERMS OF BUSINESS

(a) We require a deposit consisting of the total amount of the estimated disbursements. Disbursements are payments made by us on our clients behalf to third parties including crematorium and cemetery fees for example.

(b) This deposit must be paid to us before the day of the funeral, and the balance must be paid to us within 14 days of the date of the final account.

(c) If the final account is not paid by the due date we may charge interest.

(d) We do not charge for late payment of sums when there is an agreement to pay by instalments within a 12 month period. If there is no agreement to pay by instalments we reserve the right to pass an outstanding account to a third party debt collection agency with associated costs.

(e) For 'direct cremation' and 'direct cremation plus' options, payment in full is required before the date of the cremation.

DISCLOSURE OF INFORMATION

(a) The ultimate owner of our business is Ernest Heal & Sons Funeral Directors Limited, registration no. 6181705 of 5 South Road, Broadwell, Coleford, Glos. GL16 7BH.

(b) Ernest Heal & Sons Funeral Directors Limited has no connection with any price comparison website.

(c) Ernest Heal & Sons Funeral Directors Limited directly or indirectly, made and will make, no charitable donations, gratuities or payments to a third party in excess of £250 between 1st January 2026 and 31st December 2026.

LOCAL CREMATORIA PRICE INFORMATION

	Forest of Dean Crematorium	Langstone Vale Crematorium	Gwent Crematorium	Hereford Crematorium	Gloucester Crematorium
Service Length	30 mins	40 mins	45 mins	45 mins	20 mins / 30 mins
Normal Weekday Fee	£1175 (Mon-Wed) £1275 (Thurs-Sat)	£1085 (Mon-Wed) £1185 (Thurs-Fri)	£930	£986	£1092 / £1205
Unattended Service Fee	£350	£350	£450	£491	£330
Reduced Fee Attended Service	£875 8.30am £995 9.30am & 4.30pm	£685 9.00am, 9.30am 20 mins; £885 10.00am & 4.00pm 40 mins	No reduced fee for early service	£822 8.45 am 9.30 am 30 mins	£536 9.00 am 10.00 am 10 mins